

Dear Students,

This survey was developed by Istanbul Medipol University Quality Commission-Quality Accreditation Office. The implementation, analysis and evaluation of the survey will be carried out by the same unit. This survey is conducted to improve and develop the Student Counseling service. In this framework, it is important that your answers to the survey questions are sincere and reflect the truth in order to increase the quality of the activities implemented. The data collected through the survey form and your opinions and suggestions will be treated and evaluated in strict confidentiality. Do not enter any information about your identity.

Accordingly, various survey items were developed and presented below. Opposite each survey item, there is a 5-point Likert scale to reflect your degree of satisfaction. Please mark the items according to your level of satisfaction.

Protection of personal privacy is essential in the survey.  
Thank you for your contribution and support.

**Quality Commission-Quality Accreditation Office**

SECTION 1: PERSONAL INFORMATION (The information in this section will only be used for statistical purposes.)

1. Program Type : Associate Degree ( ) Bachelor's Degree ( )
2. Department : (Please select...)
3. Your Program
4. Gender : Woman ( ) Man ( )
5. Age : (Please write...)
6. Country : Türkiye ( ) Other ( )
7. I meet with my counselor per year:
  - 1 time
  - 2 times
  - 3-5 times
  - More than 5 times
  - I never met him/her. (If this option is selected, Question 7 will not be opened).

Please indicate if there is a reason for not being able to meet.

8. How do you communicate with your advisor?
  - E-mail
  - In the Office
  - Mobile device
  - MEBIS
  - Microsoft Teams
9. Do you have problems meeting with your counselor?
  - ways
  - Sometimes
  - Never

SECTION 2: SATISFACTION ASSESSMENT CRITERIA

*You can rate the following items between 1 (Strongly Disagree) and 5 (Strongly Agree). If you do not have enough opinion about an item, you can select "No Idea".*

		1	2	3	4	5	
		Strongly Disagree	Disagree	Somewhat Agree	Agree	Strongly Agree	No Idea
1	My counselor informs me about scholarships.						

2	My advisor informs me about the internship.						
3	My counselor informs me about the transfer.						
4	My counselor informs me about the double major programs.						
5	My counselor informs me about the minor programs.						
6	My counselor informs me about the ERASMUS program.						
7	My counselor guides me about my future career.						
8	My counselor takes into account and responds to the messages I send electronically (MEBIS, e-mail, mobile device, Microsoft Teams).						
9	My counselor refers me to the Psychological Counseling and Guidance unit when needed.						
10	Counseling service contributes positively to my education.						
11	I am generally satisfied with the Student Counseling Service.						
12	<p>If you think that counseling is not provided sufficiently, what might be the reason for this?</p> <ul style="list-style-type: none"> <li>○ My own indifference,</li> <li>○ Insufficient time allocated by the counselor,</li> <li>○ Failure to provide necessary information,</li> <li>○ Ineffective implementation of the student counseling system</li> <li>○ Other</li> </ul>						

If you have any issues, comments and suggestions for improving the services provided in Student Counseling, please write them down.