

Dear Language School Students,

This survey was developed by Istanbul Medipol University Quality Commission-Quality Accreditation Office. The implementation, analysis and evaluation of the survey will be carried out by the same unit.

The aim of the survey is to find out the views and opinions of you, the students at our Language School, in order to use them in quality improvement processes. The survey first includes questions about your personal information and then about your assessment of quality processes. Do not enter any information about your identity. Opposite each survey item, there is a 5-point Likert scale to reflect your degree of satisfaction. Please mark the items according to your level of satisfaction. In the last section, you can also write your comments and suggestions.

Protection of personal privacy is essential in the survey.

Thank you for your participation and support.

Quality Commission-Quality Accreditation Office

SECTION 1: PERSONAL INFORMATION (The information in this section will only be used for statistical purposes.)							
1. Gender	:	Woman ()	Man ()				
2. Age	:	(Please select...)					
3. Your preference order for your department in the university exam (for Associate's / Undergraduate):		1-5 ()	6-10 ()	11-15 ()	16 and above ()		
4. Your Year:		Prep ()	Prep Repeat ()				
5. Type of school you graduated from:		Public School ()	Private School ()				
6. High School you graduated from:		Science High School ()	Vocational High School ()	Anatolian High School ()	Other ()		
				<i>You can rate the following items between 1 (Strongly Disagree) and 5 (Strongly Agree). If you do not have enough opinion about an item, you can select "No Idea".</i>			
SECTION 2: SATISFACTION ASSESSMENT CRITERIA		1	2	3	4	5	
		Strongly Disagree	Disagree	Somewhat Agree	Agree	Strongly Agree	No Idea
1	I chose Istanbul Medipol University consciously.						
2	Before making a preference, I did research about the features and content of the department/program I won at Istanbul Medipol University.						
3	Before making a choice, I did research about Istanbul Medipol University Language School						
4	I find the educational technology (projection device, sound system, etc.) used in the lessons sufficient.						
5	I find the online education technology (Mebis, Microsoft Teams, sound system, etc.) used in the lessons sufficient.						
6	I found the orientation program implemented by the Language School at the beginning of the academic year useful.						
7	I find the knowledge, skills, academic approach and perspective of the lecturers who teach our courses at the Language School sufficient.						
8	The attitude of the teaching staff at the Language School towards the students is satisfactory.						
9	During my extracurricular time, I have no difficulty in reaching the academic advisor at the Language School.						
10	I can easily reach the lecturers who teach our courses outside of class time.						
11	The communication of the Language School management with the students is satisfactory.						

12	I find the psychological counseling and guidance services offered by our university sufficient.						
13	I find the health services provided by Medipol Health Group to students sufficient.						
14	I find the services provided to students with disabilities at the Language School adequate.						
15	The services provided by the Rectorate Student Affairs Department (student documents) are satisfactory.						
16	The services provided by the Language School's Student Affairs are satisfactory.						
17	Secretarial services at the Language School and their communication with the students are adequate.						
18	I am satisfied with the work of the Quality Commission-Quality Accreditation Office of our university.						
19	I find the physical condition of the classrooms at the Language School adequate.						
20	I find the opening hours of the library sufficient.						
21	The attitude of library staff towards students is satisfactory.						
22	I can easily access the Wi-Fi internet connections inside the Language School.						
23	I find the number and diversity of student clubs throughout the university sufficient.						
24	I find the activities in the Language School student clubs sufficient.						
25	I find the social activities of the Language School satisfactory.						
26	I find it sufficient to teach English concepts related to our department in the courses at the Language School.						
27	I am satisfied with the communication with the lecturers in our department during my studies at the Language School.						
28	I find the content of the project assignment at the Language School sufficient.						
29	I find the design and content of the university website adequate.						
30	I find the design and content of the language school website adequate						
31	I can easily use MEBIS.						
32	I am satisfied with the services of the Information Technologies (IT Support) Department of our university.						
33	I am satisfied with the services of our university's Distance Education Application and Research Center (UZEM).						
34	Outside of the teaching and learning hours at the Language School, I have the opportunity to talk to people who speak English.						
35	I am happy that the preparation fees at the Language School are priced according to the departments.						
36	Announcements made by the Language School are timely and effective.						
37	The materials (worksheet study packs etc.) prepared by the Language School for the units are sufficient and comprehensive.						
38	The course materials prepared by the Language School have sufficient content in terms of listening skills.						

39	The course materials prepared by the Language School have sufficient content in terms of reading skills.						
40	The course materials prepared by the Language School have sufficient content in terms of speaking skills.						
41	The course materials prepared by the Language School have sufficient content in terms of writing skills.						
42	The speaking tests conducted by the Language School are appropriate for my level.						
43	The listening tests conducted by the Language School are appropriate for my level.						
44	The writing tests conducted by the Language School are appropriate for my level.						
Your opinions and suggestions:							