

This survey was developed by Istanbul Medipol University Quality Commission-Quality Accreditation Office. The implementation, analysis and evaluation of the survey will be carried out by the same unit. The aim of the survey is to learn the views and opinions of **our academic staff** for use in quality improvement processes. The survey first includes questions about your personal information and then about your assessment of quality processes. Do not enter any information about your identity. Opposite each survey item, there is a 5-point Likert scale to reflect your degree of satisfaction. Please mark the items according to your level of satisfaction. In the last section, you can also write your comments and suggestions.

Protection of personal privacy is essential in the survey.
Thank you for your support.
Quality Commission-Quality Accreditation Office

SECTION 1: Personal Information (The information in this section will only be used for statistical purposes)									
1. Gender	:	Woman ()	Man ()						
2. Age	:	(Please select...)							
3. Total Working Time (Year)	:	Participant will select (1-40)							
4. Working Time at Istanbul Medipol University (Year):	Participant will select (1-13)								
5. Education Status (Last graduated):	Undergraduate () MA/MSc () PhD ()								
6. Place of Work:	Vocational School (), College (), Faculty (), Institute (), Research Center (), Other ()								
7. Your Department/Program:	(Please select...)								
8. Campus:	(Please select...)								
				<i>You can rate the following items between 1 (Strongly Disagree) and 5 (Strongly Agree). If you do not have enough opinion about an item, you can select "No Idea".</i>					
SECTION 2: Satisfaction Assessment Criteria				1	2	3	4	5	
				Strongly Disagree	Disagree	Somewhat Agree	Agree	Strongly Agree	No Idea
1	I can easily reach the managers of my unit.								
2	I can easily share problems related to my work with my managers.								
3	My suggestions are taken into account.								
4	Our university's performance evaluation criteria are appropriate.								
5	The University provides career development opportunities for academic staff.								
6	Exchange programs (ERASMUS, etc.) offered by our university for academic staff are sufficient.								
7	Internal communication is adequate.								
8	The number of academic staff in our unit is sufficient.								
9	My duties, authorities and responsibilities are clearly defined.								
10	Duties, authorities and responsibilities are distributed in a balanced manner.								
SATISFACTION WITH SERVICES									
11	The physical space where I work is suitable for working.								
12	I am satisfied with the cleaning services of our university.								
13	I am satisfied with the food and beverage services of the university, especially the cafeteria.								

14	I find the health services provided by Medipol health group sufficient.						
15	I am satisfied with the security services provided by our university.						
16	I am satisfied with the transportation service provided by our university.						
17	I am satisfied with the parking lot arrangements of our university.						
18	I am satisfied with the technical support services of our university.						
19	I am satisfied with our university's MEBIS system.						
20	I am satisfied with the services of the Information Technologies (IT Support) unit of our university.						
21	I am satisfied with our university's internet access facilities on campus.						
22	I am satisfied with the social activities provided by our university.						
23	I am satisfied with the services provided by the Health, Culture and Sports (HCS) unit of our university.						
24	I am satisfied with the work of our University Quality Commission and Quality Accreditation Office						
SCIENTIFIC RESEARCH AND DEVELOPMENT ACTIVITIES							
25	Our university provides sufficient time for research and publication.						
26	Your university's support for research, development and scientific activities is sufficient.						
27	I am satisfied with the library services of our university.						
28	I am satisfied with the Technology Transfer Office (TTO) services of our university.						
EDUCATION AND TRAINING ACTIVITIES							
29	Trainer trainings at our university are sufficient.						
30	The student quotas accepted to the programs of our university are appropriate.						
31	I am satisfied with the services provided by our university's Continuing Education Center (SEM).						
32	The number of students per academic staff is appropriate.						
33	The hardware, tools and equipment support provided for the education and training activities of our university is sufficient.						
34	Distance education activities of our university are sufficient.						
35	International student exchange programs are sufficient.						
36	The English Preparatory Program of our university is at an adequate level.						
37	Targeted program outcomes and course outcomes are appropriate.						
38	The measurement and evaluation activities implemented in the programs are sufficient.						
INSTITUTIONAL COMMITMENT							
39	I am pleased to be an employee of our university.						
40	My performance and achievements are sufficiently appreciated by my managers.						
41	I am respected in this institution as much as any other academic.						

42	In this institution I can truly be myself.						
43	People here know I can do good work.						
44	I don't worry about losing my job.						
45	Business processes in the unit are carried out together with their values.						
46	Conflicts in the unit are resolved by consensus.						
47	I am happy to work together with people from different departments.						
48	The way we do business in our unit is flexible and open to change.						
49	Stakeholders' requests and suggestions are taken into account when planning unit activities.						
50	I am given the opportunity to learn new information about work processes in my unit.						
51	Unit employees have internalized the objectives of our unit.						
52	I adopt the tasks assigned by the unit manager and try to do them in the best way.						
53	The unit manager asks for my opinion in decision-making processes and involves me in the process to a certain extent.						
54	The organization has a long-term work program and a specific development plan.						
55	The university's relations with other higher education institutions are adequate.						
56	The relations of my unit with external stakeholders are adequate.						
SECTION 3: Any additional information you would like to submit							