

**REPORT ON 2024-2025 STUDENTS VOICE SURVEY – 1st TRACK RESULTS & FEEDBACK**



ISTANBUL MEDİPOL UNIVERSITY  
GENERAL COORDINATORSHIP OF FOREIGN LANGUAGES

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## 2024-2025 STUDENTS VOICE SURVEY RESULTS & FEEDBACK

### Top Complaints

It was stated that the listening sections of the exams were difficult to hear clearly in many classrooms.

Students would like to view their attendance records through the MEBIS system.

It was noted that there were generally no issues experienced with the Preparatory School Secretariat; however, there were occasional challenges regarding communication with the Student Affairs Office.

### Topics with the most suggestions/requests

Feedback was received indicating that the dimensions of the white chairs are quite small.

Students requested the installation of a tea/coffee vending machine in Block A.

Students reported that they are not able to actively use the website and sometimes notice or miss announcements late; they suggested that website announcements could be delivered as notifications through a mobile application

It was requested that social activities be planned outside class hours or on another appropriate day in order to ensure student participation without conflicts with their academic schedules.

### Topics with the most satisfaction

Students expressed satisfaction with the overall functioning of the language school's website and with the regular sharing of content on Instagram.

Positive feedback was received from students regarding all instructors.

Students expressed satisfaction with the exam feedback system and with the instructors' detailed explanations of questions that remained unclear.

Students stated their satisfaction with the supportive, helpful, and solution-oriented approach of their academic advisors, both during and outside designated advising hours.



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**ACTIONS TAKEN**

<b>ACTIONS TAKEN</b>	
It was stated that the listening sections of the exams were difficult to hear clearly in many classrooms. →	Classrooms experiencing speaker-projector issues have been identified and reported to the relevant departments.
Students would like to view their attendance records through the MEBIS system. →	The Language School administration is conducting the necessary meetings.
It was noted that there were generally no issues experienced with the Preparatory School Secretariat; however, there were occasional challenges regarding communication with the Student Affairs Office. →	This matter has been communicated to the relevant units.
Students reported that they are not able to actively use the website and sometimes notice or miss announcements late; they suggested that website announcements could be delivered as notifications through a mobile application. →	The Language School administration is taking the necessary steps and conducting meetings regarding this issue.
Feedback on chair problems, vending machines etc. →	This matter has been forwarded to the relevant departments.
It was requested that social activities be planned outside class hours or on another appropriate day to ensure student participation without conflicts with their academic schedules. →	Dates for social events are scheduled as 1–3 activities per track, choosing weeks without any assessments. Since the schedule considers days when all units are conducting face-to-face education, no changes are currently anticipated.



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## CONCLUSION

All the feedback you shared during the student representative meeting serves as an important guide for improving both our academic and administrative processes. Your comments regarding technical issues, communication channels, and the scheduling of social activities help shape our ongoing efforts to enhance the student experience. Accordingly, the issues you raised have been communicated to the relevant units, necessary checks and evaluations have been planned, and several processes are actively underway.

We would like to thank you for your contributions and constructive feedback, which play a significant role in supporting our goal of creating a student-centered learning environment. We are pleased to affirm that we will continue our improvement efforts in the upcoming period in line with your suggestions.

Best Regards,

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